



## 2100 Expert Software Cybersecurity Information

Dear Valued Agilent Customer

We would like to inform you about important security measures for the Agilent 2100 Bioanalyzer, operated by the 2100 Expert Software, with or without the 2100 Expert Security Pack. To ensure the security of your system, the software shall be operated on a PC that is part of a closed, physically separated network. Alternatively, you may disconnect the PC from any network connections. Agilent strongly recommends that you review the Cybersecurity Information provided in the Software Status Bulletin under the section "Vulnerabilities" ([SSB](#)).

Additionally, we advise keeping your operating systems and firewalls up-to-date. Please contact your IT department for assistance as needed.

If you have any questions, please do not hesitate to reach out to your local Agilent representative.

Thank you for your attention to this matter.

Sincerely,

A handwritten signature in blue ink that reads "F. Pillong".

Dr. Frederik Pillong  
Quality Manager  
Life Sciences and Diagnostics Group (LDG)  
Agilent Technologies Deutschland GmbH